

# Peace of Mind Guarantee & Three Year Limited Warranty Coverage



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## FREE COMPREHENSIVE SYSTEM MAINTENANCE

Customers who purchase an Oceanus ROV system are entitled to a free comprehensive system maintenance service. Simply return your ROV to a certified service centre in the first 25 operational hours to qualify.<sup>Ⓐ</sup>



## 12 MONTH SYSTEM ENHANCEMENT COVERAGE

MarineNav provides full coverage for a period of twelve months of any design or structural enhancements to any component of your ROV purchase. This includes the ROV, topside control case and accessories.<sup>†</sup>



## LIFETIME SYSTEM SOFTWARE UPDATES

MarineNav will provide free-of-charge, ROV system software upgrades to our proprietary Flight Control Software over the normal operating lifespan of your purchased ROV system.<sup>■</sup>

**Purchase with confidence. The majority of MarineNav's Oceanus ROVs are protected by a 3-year limited warranty\* and all ROV systems are protected by our Peace of Mind Guarantee.<sup>□</sup>**

With an overwhelming selection of inspection-class ROV systems available, your decision to choose an ROV system that actually delivers to its advertised expectations becomes less clear. MarineNav ROV systems are designed, manufactured and assembled on-site with every system produced undergoing rigorous testing prior to delivery. With a reputation for their rugged durability, ease of use and competitive pricing it's no wonder that MarineNav ROVs have quickly become the best selling inspection-class ROV in the market.

**Contact a MarineNav sales representative to see how your marine industry can benefit from one of our ROV systems.**



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## □ Peace of Mind Guarantee - Terms and Conditions

### ▣ Free Comprehensive system maintenance

To qualify for the free comprehensive system maintenance program customers must ship their Oceanus ROV to a MarineNav certified service center within the first 25 operational hours. Operational hours are recorded by the Oceanus ROV operating system. The customer is responsible for payment of all shipping costs to and from MarineNav certified service center.

### ▣ 12 Month System Enhancement Coverage

MarineNav will replace any hardware components on your ROV which have been upgraded or enhanced within your 12-month period of ownership. 12-month period begins when the shipment is received based on the shipment tracking number. The upgrades will occur while your ROV is in for its scheduled routine maintenance at a certified MarineNav service center.

### ▣ Lifetime System Software Updates

Lifetime software updates require customers to have both reliable internet and telephone connections. The software updates are done remotely by our in-house computer technicians. A phone call is requested to assist the customer through simple steps in connecting the ROV to allow remote access.

## \* Three Year Limited Warranty - Terms and Conditions

MarineNav's Three Year Limited Warranty applies to customers who have purchased one of the following ROV systems; an Oceanus Mini, an Oceanus Pro, or an Oceanus Ultimate ROV system. An initial two-year limited warranty is made available when your eligible MarineNav Oceanus ROV is registered within the first year of purchase. For the warranty to remain valid all regimented ROV scheduled maintenance must be completed according to manufacturers guidelines. At the completion of the initial two-year limited warranty period a third year extension is provided to those customers who have adhered to all regimented ROV maintenance as outlined by manufacturer. Warranty restrictions apply;

- a) MarineNav Ltd warrants that tether supplied with ROV systems or supplied separately will be free from defects in materials and workmanship under normal use and service for a period of ninety (90) days from date of shipment.
- b) MarineNav Ltd warrants that tether whips that were provided as part of an ROV system at time of original shipment will be free from defects in materials and workmanship under normal use and service for a period of six (6) months from date of shipment.
- c) MarineNav Ltd warrants that thruster motors that were provided as part of an ROV system at time of original shipment will be free from defects in materials and workmanship under normal use and service for a period of one (1) year from date of shipment. This does not include wearable parts such as propellers, which are considered a consumable item. Tampering, misuse and regular wear are not covered by warranties.
- d) MarineNav Ltd warrants that the ROV float block that was provided as part of an ROV system at the time of original shipment, or purchased separately will be free from defects in materials and workmanship under normal use and service for a period of three (3) months. The three-month warranty does not cover normal wear such as scuffs, scrapes indentations, or other damage to the float block caused by external environmental factors.
- e) MarineNav Ltd warranties exclude corrosion that may occur on ROV metallic parts caused in part by improper cleaning and storage of ROV after each mission. Refer to your owner's manual for proper cleaning and maintenance of your ROV system.

*MarineNav Ltd. is an ISO 9001:2015 certified company. Our certified Quality Management System ensures that each unit we produce adheres to the strictest standards and complies with customer requirements. While we strive to ensure the accuracy of all items and descriptions in this document, this is not always possible. Specifications, options, and availability are subject to change without notice. Errors and omissions excepted.*

*We reserve the right to limit quantities.*

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